SOTI | ACADEMY

YOUR FAST-TRACK TO BUSINESS MOBILITY SUCCESS

SOTI Academy delivers flexible training programs that ensure the success of your business-critical mobile strategy. The course modules distill over 20 years of enterprise mobility experience and expertise from hundreds of global deployments in all industries. Learn at your desired pace and become proficient in as little as a day. SOTI Academy offers the industry's most complete training curriculum. It is the fastest, most effective way for your staff to develop mobility management expertise to meet your cost, operating system, form factor and security requirements.

BENEFITS OF SOTI ACADEMY

ON-DEMAND TRAINING

Online, on-demand courses let your staff learn at their own speed. Take and re-take courses at any time to learn, reinforce and refresh your knowledge of SOTI MobiControl.

ACCELERATED TEACHING METHODOLOGY

Courses are delivered using an industry proven Teach-Demo-Test approach to maximize the learner's ability to retain and understand the lesson. Demonstrations reinforce the course material and quizzes verify that each lesson is fully grasped.

ROLE-BASED CURRICULUM

Flexible training for everyone on your enterprise mobility team.

- Basic mobility management concepts for executives, sales and line management.

- Operational training for help desk and IT operations staff that perform daily tasks within SOTI MobiControl.

- In-depth implementation and mobile security training for IT managers and network administrators responsible for the setup and end-to-end configuration of SOTI MobiControl.

AVAILABLE COURSES

SOTI MOBICONTROL

SOTI MOBICONTROL 15.0 COMPLETE SERIES

SOTI MOBILITY FOUNDATIONS
This course is intended for individuals new to SOTI MobiControl. This course addresses key challenges that mobility management solves, as well as the operating systems SOTI MobiControl supports and the key capabilities SOTI MobiControl offers.

SOTI MOBICONTROL: OPERATIONS
This course is designed for staff administering, supporting or enrolling devices in SOTI MobiControl on a daily basis. It provides an overview of the core components of SOTI MobiControl and demonstrates key administrative and support activities including device enrollment and configuration of the self-service portal.

SOTI MOBICONTROL: ADMINISTRATION
This course is designed for staff who are responsible for the end-to-end installation and configuration of SOTI MobiControl. It covers all the material required to get a SOTI MobiControl instance up and running, how to define profiles, enroll devices and manage apps. Learn how to setup and support large-scale, high availability SOTI MobiControl deployments.

SOTI MOBICONTROL: ADVANCED SECURITY
This course provides an overview of the communication protocols, ports and software permissions required by SOTI MobiControl. Course participants are taught best practices for hardening the security of a SOTI MobiControl instance, as well as best practices for securing mobile devices enrolled in SOTI MobiControl.

SOTI MOBICONTROL: CONTENT MANAGEMENT
This course is recommended for organizations looking to securely distribute company content (Exchange email, files and websites) to mobile devices. It introduces course participants to the various components of SOTI MobiControl's content management solution, including the Enterprise Resources Gateway (ERG), SOTI Hub and SOTI Surf.

WHAT'S NEW: SOTI MOBICONTROL 15.6

This training walks you through the details of every new feature of SOTI MobiControl's latest release. This release includes the Signal Automation feature and other general enhancements.

STANDALONE COURSES

SOTI XTREME HUB
Focusing on the cutting-edge technology and tools in SOTI Premium and Enterprise Plus Service offerings, you can learn how to deploy critical apps and data to remote devices faster than before using SOTI MobiControl XTreme Hub Technology.

SOTI XSIGHT

SOTI XSIGHT COMPLETE SERIES

SOTI XSIGHT: INTRODUCTION

This course provides an overview of SOTI XSight and reviews the features and benefits that position SOTI XSight as one of the leading diagnostic help desk solutions.

SOTI XSIGHT: OPERATIONS

Targeting help desk technicians, this course provides an in-depth review of the self-service portal, the incident management and operational intelligence dashboards covering device status and management, and smart battery monitoring. With use cases and demos, users get a hands-on experience with device analytics, incident management, navigation, filters and remote control.

SOTI XSIGHT: ADMINISTRATION

Intended for administrators, this course provides a comprehensive overview of the installation of SOTI XSight. Users are provided with rich information on administrative features such as roles and groups, privacy, service level agreements (SLAs) and device analysis profiles.

SOTI XSIGHT: ADVANCED

This course deep dives into the system architecture of SOTI XSight. We will discuss potential architectural designs, review multiple load balancing environment designs and SOTI XSight's remote control features.

SOTI XSIGHT: SMART BATTERY

Delivering precise device metrics is a core function of SOTI XSight. Learn how the Smart Battery feature can provide accurate and effective metrics on fleet battery usage for clients and how it can save time, money and dramatically increase efficiency.

SOTI SNAP

SOTI SNAP 2.0 COMPLETE SERIES

SOTI SNAP: RAPID APP DEVELOPMENT FOUNDATIONS
Intended for management and sales personnel who need to understand rapid app development foundations, this course introduces the user to SOTI Snap and provides a detailed understanding of the basics of mobile application development, native mobile and web-based applications.

SOTI SNAP: OPERATIONS
This course illustrates the steps to create an app using SOTI Snap. Starting with an overview of the SOTI Snap console, learners will review the steps to create an app and the various data connections that can pull real-time data to and from designed apps.

SOTI SNAP: ADMINISTRATION
Designed to share information on how to manage apps and devices, this course ensures that users learn about dashboards, reports and user management in SOTI Snap. The course is further broken down to device and application management, which helps visualize the end- to-end administration of users and devices in SOTI Snap.

SOTI SNAP: ADVANCED
This course examines the advanced features of SOTI Snap in detail, including advanced data connections, JavaScript capabilities and Blockly editor with fascinating use cases that help users understand the depth of customization available for created applications. This provides users with the ability to create advanced apps with little scripting knowledge.

SOTI SNAP RECORDED WEBINARS

Recorded webinars bolster our instructor-led training course for SOTI Snap. These videos discuss business challenges around rapid app development platforms, console overview, app creation, data connections and general enhancements.

WHAT'S NEW: SOTI SNAP 3.0

Built in a modern interactive medium, this course follows a micro learning approach covering all the features of SOTI Snap 3.0. New features include production and testing environments for SOTI Snap applications, new integration with JavaScript to allow users more freedom to create custom code blocks with Blockly, and the ability to export application data to MSSQL and email servers.

SOTI CONNECT

SOTI CONNECT VIDEO SERIES

HOW-TO VIDEOS

Managing a wide array of IoT devices in a common enterprise IT infrastructure can be made easier with SOTI Connect. Quickly discover, configure and deploy new IoT devices with full visibility into everything at once. This video series shows users how to install SOTI Connect, enroll devices, use protocol adapters and more. Each video delivers crucial information in minimal time and makes it easier to learn on the go. The available videos are:

- How to Install SOTI Connect
- How to Enroll Devices in SOTI Connect
- How to Install & Setup SQL for SOTI Connect
- How to Install SOTI Connect with HiveMQ
- How to Install Protocol Adapters for SOTI Connect

SOTI CONNECT RECORDED WEBINARS

Delivering SOTI Connect foundational knowledge, these video recordings provide an overview of SOTI Connect and extensive information about its architecture, console capabilities, printer management and configurations.

SOTI CONNECT RECORDED WEBINARS

SOTI CONNECT: INTRODUCTION

Intended for users new to SOTI Connect, this course provides an overview of the capabilities and functions of SOTI Connect and how it can help administrators with their mobile device fleet needs.

SOTI CONNECT: ADMINISTRATION

This course focuses on the key concepts for using SOTI Connect and provides detailed information on the functions and purpose of user security features, alerts management, global settings, general administration features and device management.

SOTI CONNECT: OPERATIONS

This course provides advanced users with an in-depth look at the architecture of SOTI Connect. We will describe how the architecture components including the SQL Server, middleware, core components, protocol adapter and frontend console communicate with each other.

SOTI CONNECT: ADVANCED

This course is designed for users with a solid background in SOTI Connect. Users review the architecture components and requirements for SOTI Connect. Users also explore some of the major challenges of designing their ideal device management solution and typical architecture examples that address some of these issues. Additionally, this course outlines the certificates, permissions and services required for SOTI Connect.

SOTI IDENTITY

Focusing on a general overview, the SOTI Identity Series contains an interactive course on Multi-Factor Authentication (MFA) and recorded videos on training opportunities.

SOTI IDENTITY RECORDED WEBINARS

Focusing on a general overview, these webinars contain three training opportunities that explain the basic requirements of SOTI Identity, how to manage the SOTI ONE Platform, and how to create tenant accounts and configurations.
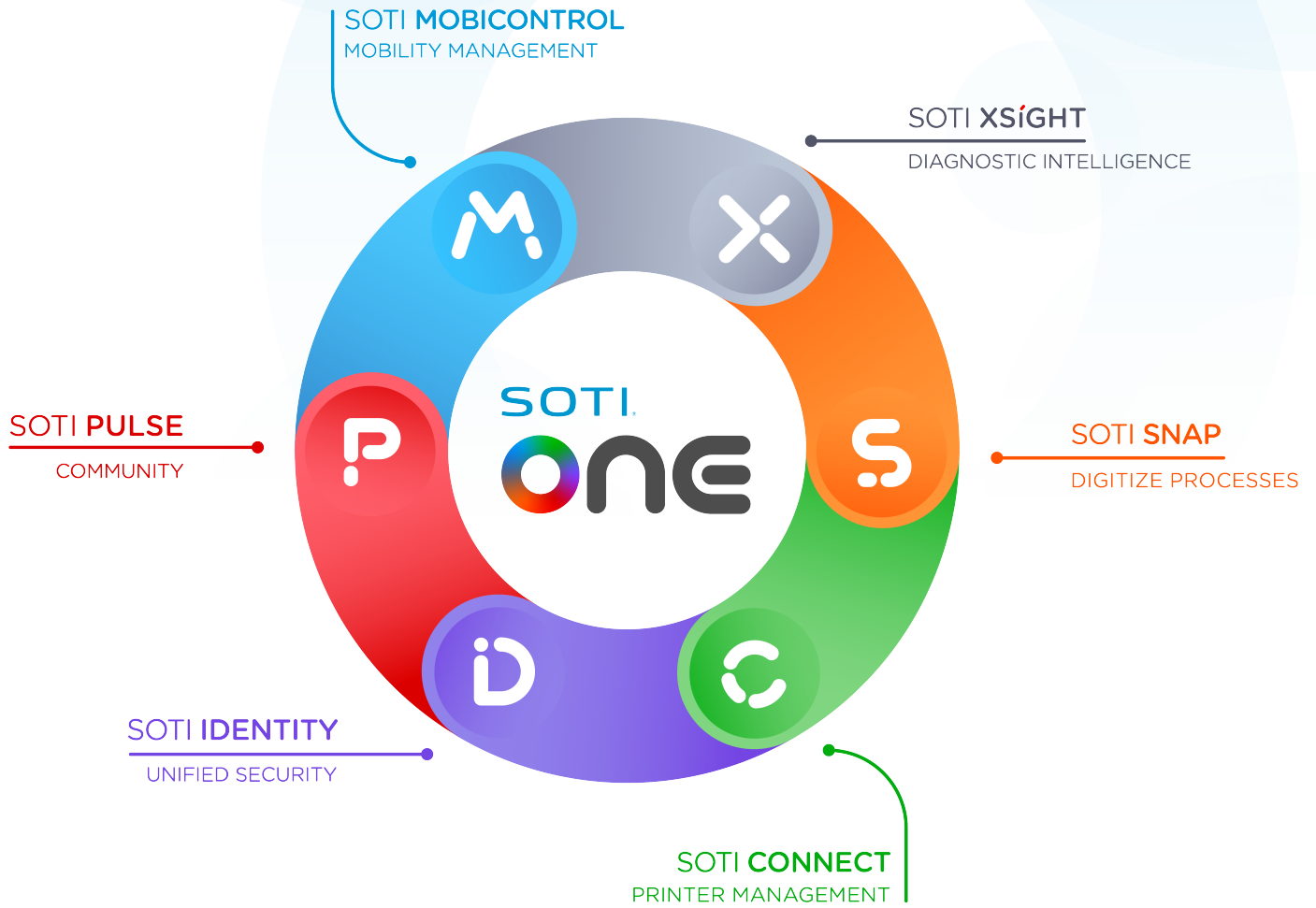
STANDALONE COURSES

SOTI IDENTITY: MULTI-FACTOR AUTHENTICATION (MFA)

Built in a modern, niche user interface, the course on SOTI Identity Multi-Factor Authentication (MFA) offers MFA via OTP by email or through MFA providers Google Authenticator and Duo Security.

Our standalone courses for SOTI Identity include:

- SOTI Identity Azure Active Directory LDAP Integration
- SOTI Identity ADFS Identity Partner Integration
- SOTI Identity OneLogin Identity Partner Integration
- SOTI Identity OKTA Identity Partner Integration
- SOTI Identity Azure Active Directory Identity Partner Integration

SOTI **MOBICONTROL**
MOBILITY MANAGEMENT

SOTI **XSIGHT**
DIAGNOSTIC INTELLIGENCE

SOTI **PULSE**
COMMUNITY

SOTI **SNAP**
DIGITIZE PROCESSES

SOTI **IDENTITY**
UNIFIED SECURITY

SOTI **CONNECT**
PRINTER MANAGEMENT

TO LEARN MORE:
Contact your SOTI Sales Account Representative, or visit **soti.net/academy**

SOTI is a proven innovator and industry leader for simplifying business mobility and IoT solutions by making them smarter, faster and more reliable. SOTI helps businesses around the world take mobility to endless possibilities.

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